



September 4, 2008

Ms. Pamela Pierson  
Princeton Auto Body  
29 S. 6<sup>th</sup> Street  
Princeton, IL 61356

Dear Ms. Pierson,

Thank you for your recent inquiry into the auto physical damage estimating practices of the Allstate Insurance Company. Your inquiry was specific to the inclusion of full-body sectioning relative to those practices.

Please understand that Tech-Cor, Allstate's wholly owned subsidiary, conducts collision repair technical research and responds to questions posed by collision repairers via the Tech-Cor Technical Hotline.

In this situation, I would normally have Tech-Cor contact you directly to address your question. However, Tech-Cor is in the process of finalizing research that will allow Allstate to finalize a formal position on full-body sectioning. Our plan is to release that position in the trade press.

I appreciate your patience as Tech-Cor completes their research, and assure you that our position will be published soon.

Sincerely,

Nicholas Notte  
Auto Claim Director