



STATE OF ILLINOIS  
DEPARTMENT OF INSURANCE  
320 WEST WASHINGTON STREET  
SPRINGFIELD, ILLINOIS 62767-0001

GEORGE H. RYAN  
GOVERNOR

June 9, 2000

NATHANIEL S. SHAPO  
DIRECTOR

**FILE NUMBER 00-3812  
must be stated in any contact  
with the Department.**

Princeton Auto Body  
29 South Sixth Street  
Princeton, Illinois 61356

Attention: Mark Pierson

Re: Country Mutual Insurance Company

Dear Mr. Pierson:

Thank you for your most recent inquiry dated May 17, 2000. That inquiry was forwarded to the above named company for their response, a copy of which is enclosed.

Based upon this information, I refer you back to Mr. Allender's letter of May 12, 2000. Please provide the information requested in that letter, a complete and total breakdown of the \$704.43 requested as payment of this claim. Until you have provided this Department with this information, it would appear we have two separate and distinct entities, both considered experts in this field which contradict one another and this Department is not the appropriate forum to dispute these expert opinions. Only a court can determine which "expert" opinion is correct.

We regret our response could not have been more favorable at this time. Should you have any questions, please feel free to contact me.

Very truly yours,

A handwritten signature in cursive script that reads "Katherine Walker".

Katherine Walker  
Insurance Analyst  
Consumer Services  
(217) 782-1788  
kathy\_walker@ins.state.il.us

KW:cb