

TOP priority  
When you return -

Jack

Karen

Back  
to you

This is an amazing document. Not only does it document the issue, but it opens the door to a number of additional issues.

First of all, it clearly documents distributor fraud. We need to focus the insurance companies on the fact that that are two separate issues -- first, the fact that distributors say they cannot get capa parts and and second the fact that they say they have them when they know that they dont.

my  
did  
survey  
holds  
to  
finds

Also note and please verify my interperatation that the main survey covered only bumpers. ~~They found~~ ~~metal parts.~~ We need to point this out to state farm and we need to follow up on where the non capa bumpers are coming from, it was my impression that the colonels was the only game in town.

Could you re-review this and review my comments and suggest a follow up plan for follow up with colbert.....

I won't  
get to see  
this - ~~if~~  
you want to  
keep it  
moving while  
I'm away  
Here it is.  
If not -  
return