

June 23, 1986

Don Hermanek
Automatic Data Processing
Collision Estimating Services
2850 Golf Road Suite 202
Rolling Meadows, IL 60008

Dear Mr. Hermanek:

This will confirm our conversation regarding a change in the "ECONOMY PARTS" heading on State Farm Audatex estimates. We request this heading be changed to read "QUALITY REPLACEMENT PARTS."

Bill Briggs had indicated earlier that this change could not be made before August 4, 1986, due to a backlog of programming change requests. We understand. However, if there is a way possible to expedite this particular heading change, it would certainly be appreciated.

Respectfully,

Gerald S. Westerfield
Gerald S. Westerfield,
General Claims Superintendent - Property
Auto General Claims E-3
Corporate Headquarters

GSW:pb

cc: Bob Mecherle
Property Consultants

BPS to Property Consultants:

This language change is made by direction, as is the request to expedite. I communicated with Don Hermanek in Roy's absence. Don didn't offer much hope for a change before August 4.

The rubber stamp language remains unchanged.

See minutes of the meeting!

*HCKW
6-30
call - 4/11/86*